



الهيئة السعودية للمياه
Saudi Water Authority

User Guide: Water Bill Calculator Service

Date: February 2026
Version: 1

First: Service Description

Service Name

Water Bill Calculator Service

Service Description

This service allows the beneficiary to verify the bill issued by the service provider, in accordance with the approved tariff for water activities and services. The result is not considered a substitute for the actual bill issued by the providing entity.

Service Objectives:

- Enable the beneficiary to verify the bill value.
- Enhance awareness of the impact of consumption rates on the bill value.
- Support water conservation behaviors through understanding the cost.
- Provide a supporting tool for making more efficient consumption decisions.

Beneficiary Categories

- Water services beneficiaries.
- Individuals and facilities wishing to estimate the consumption value.



Second: Conditions

Service Requirements

- Correct entry of consumption data.
- Selecting the appropriate category (Residential / Non-Residential / Governmental according to the law).

Service Prerequisites

- Specifying the customer category (Residential, Non-Residential, or Governmental).
- Specifying the Water Meter Diameter size (0-20 mm, 25-40 mm, or 50 mm and above).
- Number of units (one unit, two units, three units, or a custom number).
- The user must indicate whether they have a sanitary drainage connection.
- Entering the consumption period in days.
- Entering water consumption in cubic meters (m³).

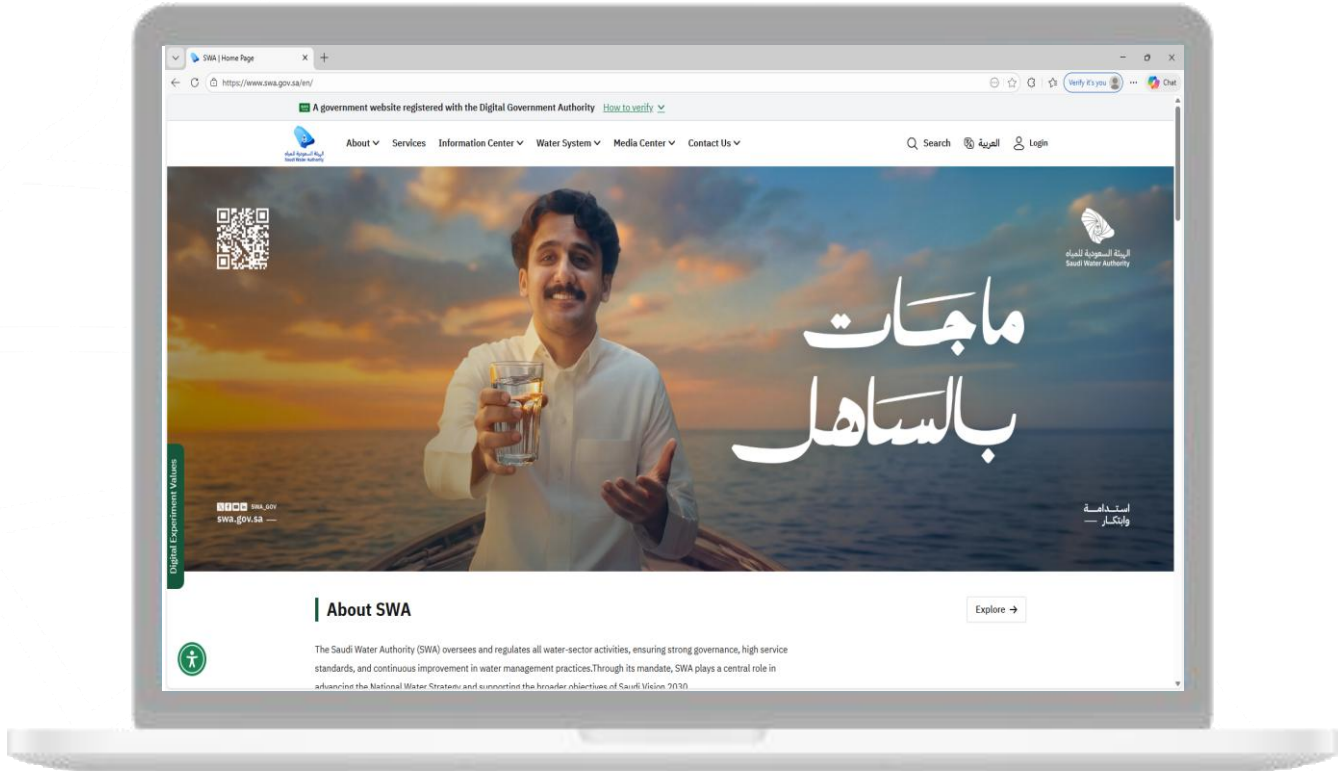
Regulatory Notice

The calculator results are estimated and do not represent an official bill. The actual bill is calculated according to the data approved by the service provider and the current tariff.



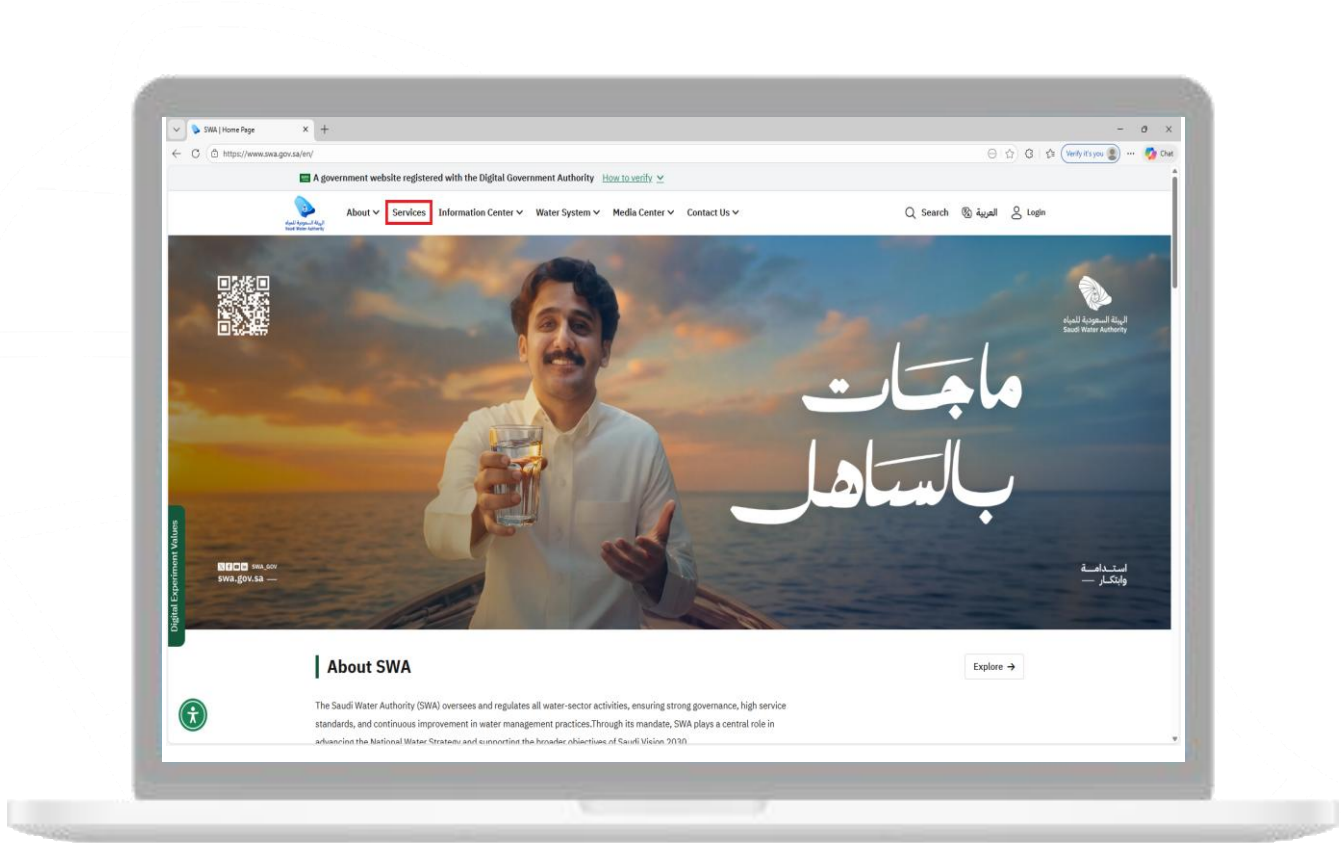
Third: Steps to Access the Service

1. Visit the Saudi Water Authority website:



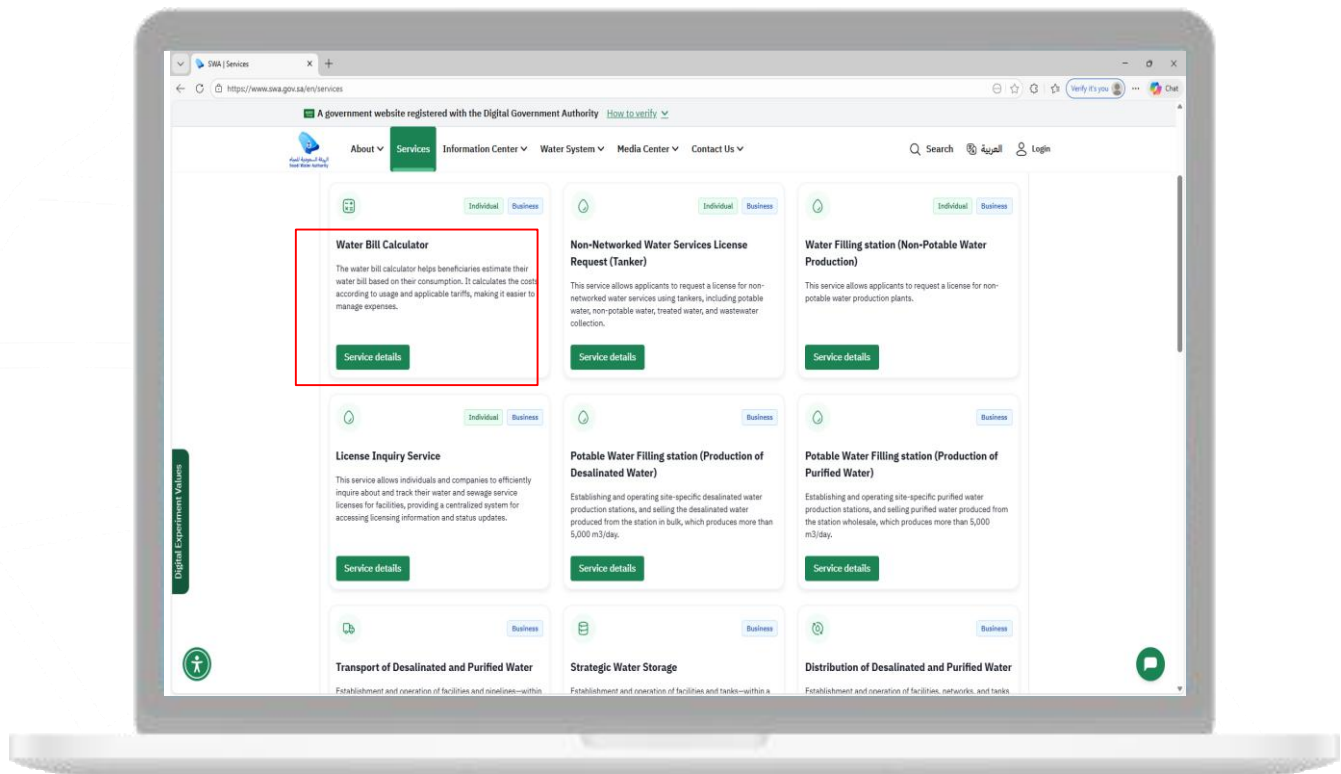
Third: Steps to Access the Service

2. Navigate to the Electronic Services menu.



Third: Steps to Access the Service

3. Select the "Water Bill Calculator" Service.



Third: Steps to Access the Service

4. Enter the consumption amount in the designated field.

The screenshot displays the 'Water Bill Calculator' web application. The page features a green header with the title 'Water Bill Calculator' and a sub-header explaining its purpose: 'The water bill calculator helps beneficiaries estimate their water bill based on their consumption. It calculates the costs according to usage and applicable tariffs, making it easier to manage expenses.' The main form is divided into several sections:

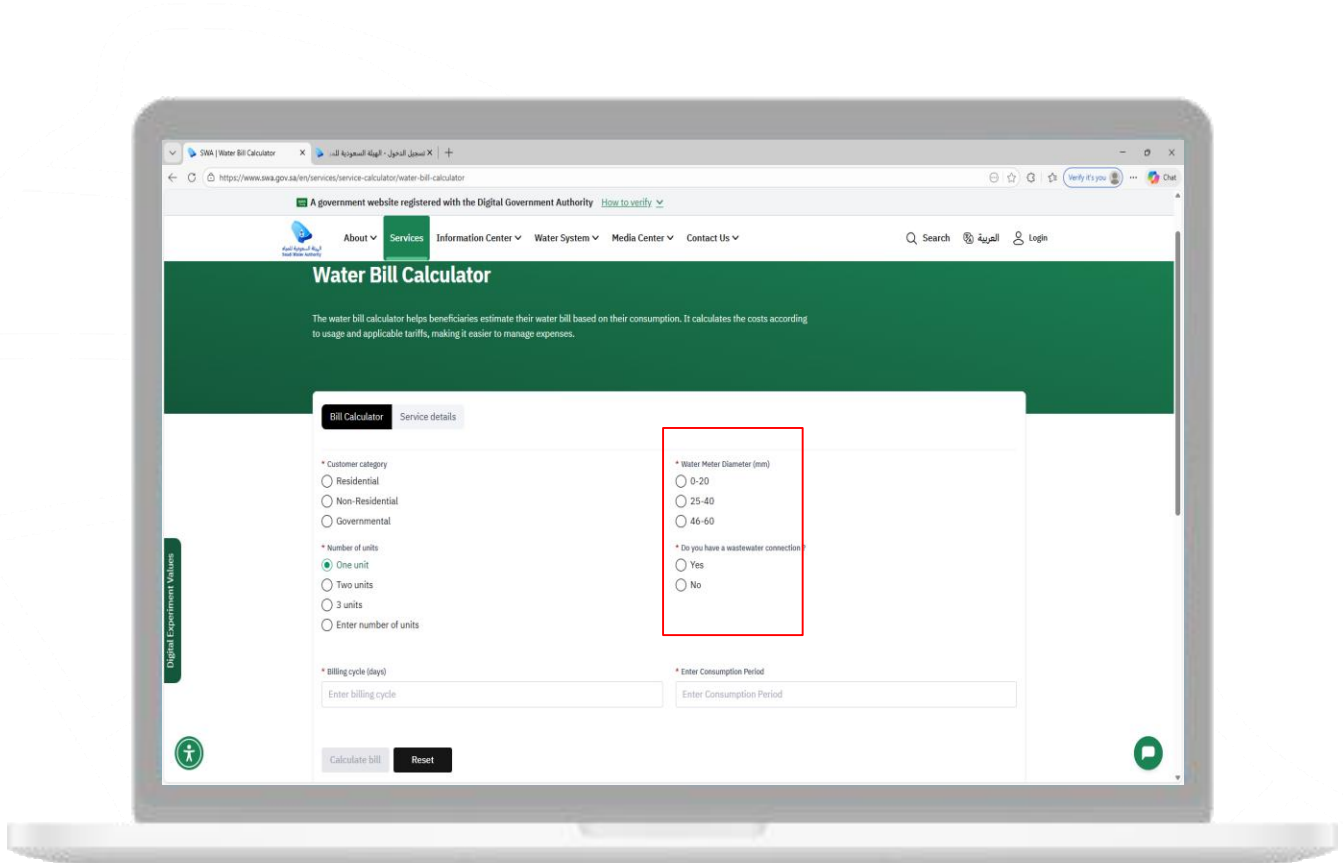
- Customer category:** Radio buttons for Residential, Non-Residential, and Governmental.
- Number of units:** Radio buttons for One unit (selected), Two units, 3 units, and Enter number of units. This section is highlighted with a red box.
- Water Meter Diameter (mm):** Radio buttons for 0-20, 25-40, and 46-60.
- Do you have a wastewater connection?:** Radio buttons for Yes and No.
- Billing cycle (days):** A text input field labeled 'Enter billing cycle'.
- Enter Consumption Period:** A text input field labeled 'Enter Consumption Period'.

At the bottom of the form, there are 'Calculate bill' and 'Reset' buttons. The browser address bar shows the URL: <https://www.swa.gov.sa/en/services/service-calculator/water-bill-calculator>.



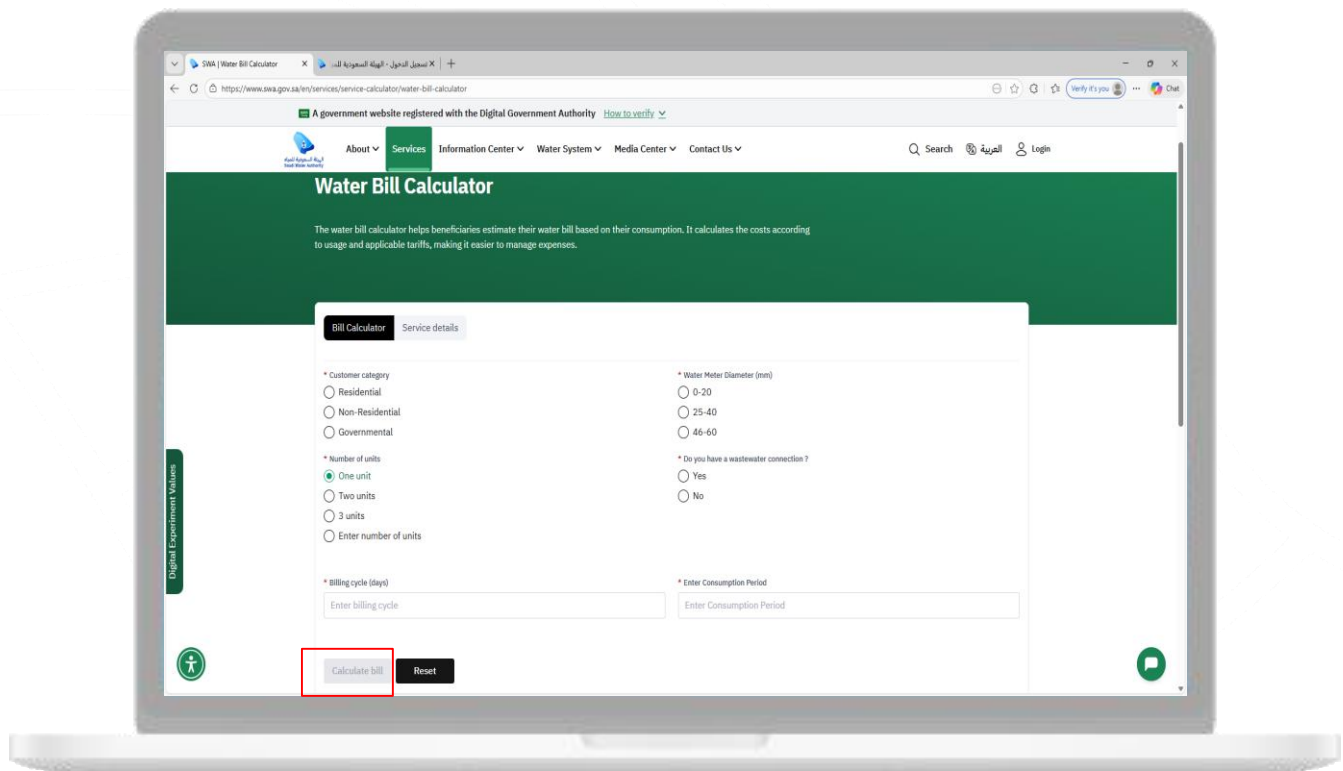
Third: Steps to Access the Service

5. Select the appropriate category according to the type of activity.



Third: Steps to Access the Service

6. Click the "Calculate Bill" button to display the estimated bill value.





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