



الهيئة السعودية للمياه
Saudi Water Authority

User Guide:

Non-Networked Water Services License Request (Tanker)

Date: February 2026

Version: 1

First: Service Description

Service Name:

Non-Networked Water Services License Request (Tanker)

Service Description:

This service enables applicants to submit a license application to operate non-networked water distribution activities using tankers. The service covers the transport of potable water, non-potable water, treated water, and sewage collection in accordance with the approved laws and regulations.

Service Objectives:

- Regulate non-networked water service activities within an approved regulatory and supervisory framework.
- Ensure licensees comply with technical specifications, safety standards, and the approved visual identity.
- Improve the quality of tanker-based water transport services.
- Protect beneficiaries and reduce risks associated with irregular water transport practices.

Target Groups:

Individuals and establishments wishing to engage in non-networked water service activities using tankers.



Second: Terms and Requirements

Service Prerequisites:

1. Valid vehicle registration and fulfillment of requirements from relevant government authorities.
2. The operating card must include one of the following activities:
 - Heavy transport of goods for commercial purposes (Transport – Establishments)
 - Heavy transport of goods for commercial purposes (Transport – Individuals)
 - Heavy transport of goods for commercial purposes (Tankers)
 - Heavy transport of goods for non-commercial purposes
3. Vehicle and driver uniform must comply with the approved visual identity, according to the type of activity and approved manuals.
4. Compliance with the approved technical specifications for trailers.
5. Review of the instructional guide regarding technical specifications and activity requirements.
6. Obtaining a qualification certificate from an approved trailer inspection center.

Service Requirements:

- Enter applicant information (Individual / Establishment).
- Enter vehicle information (Tanker / Trailer).
- Specify the type of activity to be licensed (Potable – Non-potable – Treated – Sewage).
- Specify the type of use (Commercial / Non-commercial).



Second: Terms and Requirements

Required Documents:

- Valid vehicle registration.
- Technical qualification certificate issued by an approved trailer inspection center.
- Proof of vehicle and uniform compliance with the approved visual identity.
- Operating card including the relevant activity.
- Any additional documents required according to the approved technical specifications list.

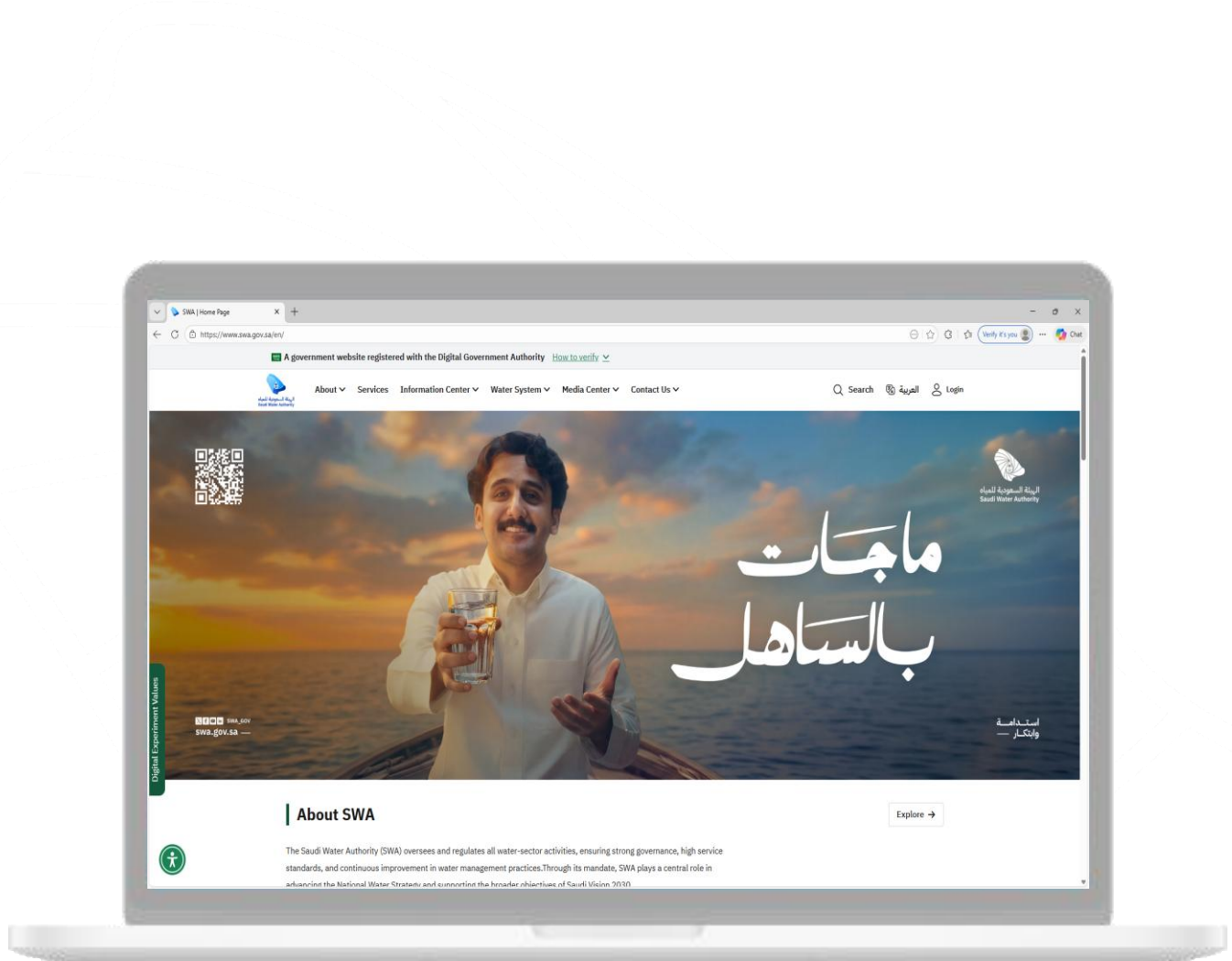
Regulatory Notice:

The Authority's role is limited to reviewing applications and verifying compliance with regulatory requirements prior to issuing the license. This license does not replace any other approvals that may be required from specialized authorities.



Third: Steps to Access the Service

1. Visit the Saudi Water Authority website:

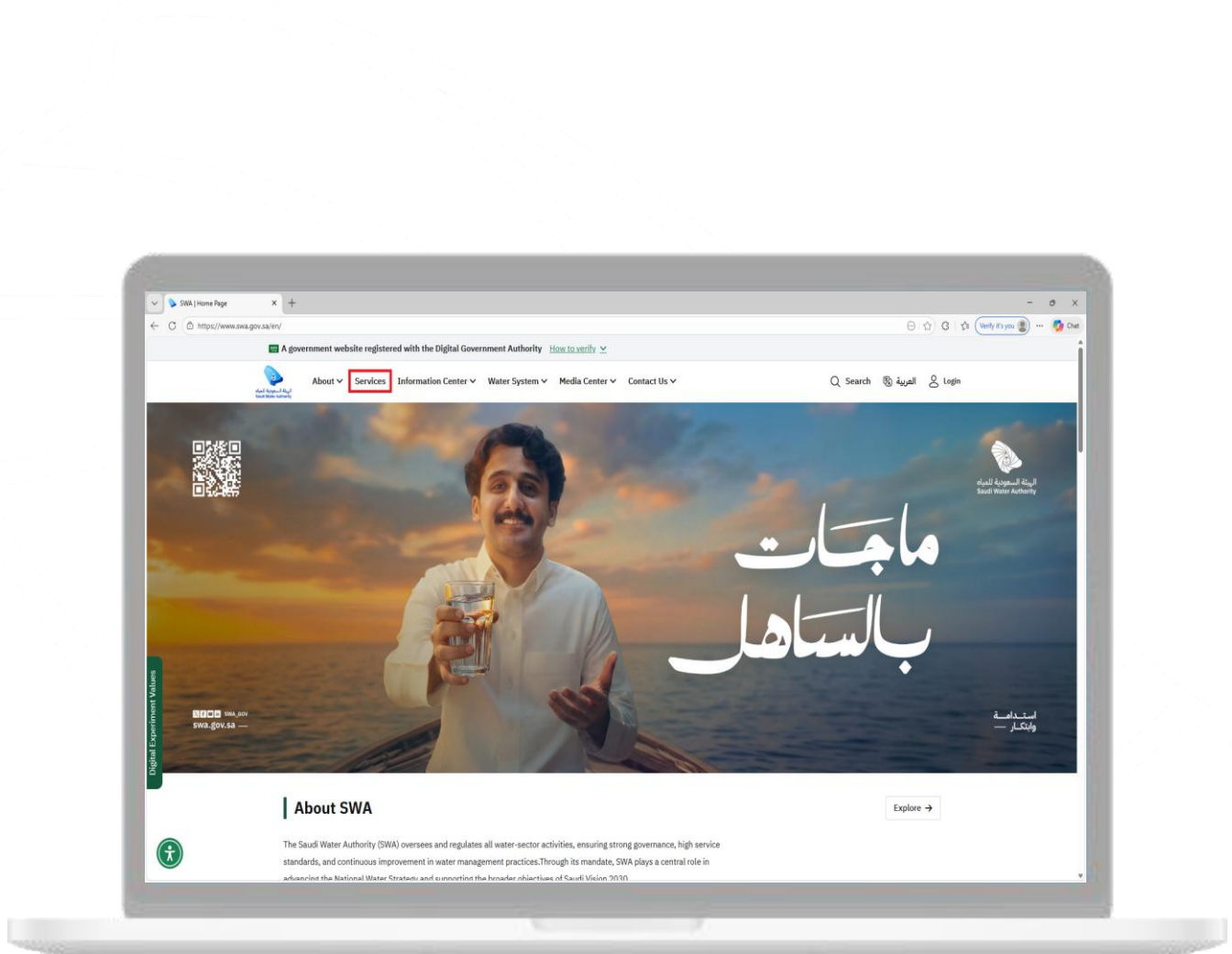


Click here to visit the website



Third: Steps to Access the Service

2. Navigate to the Electronic Services menu.



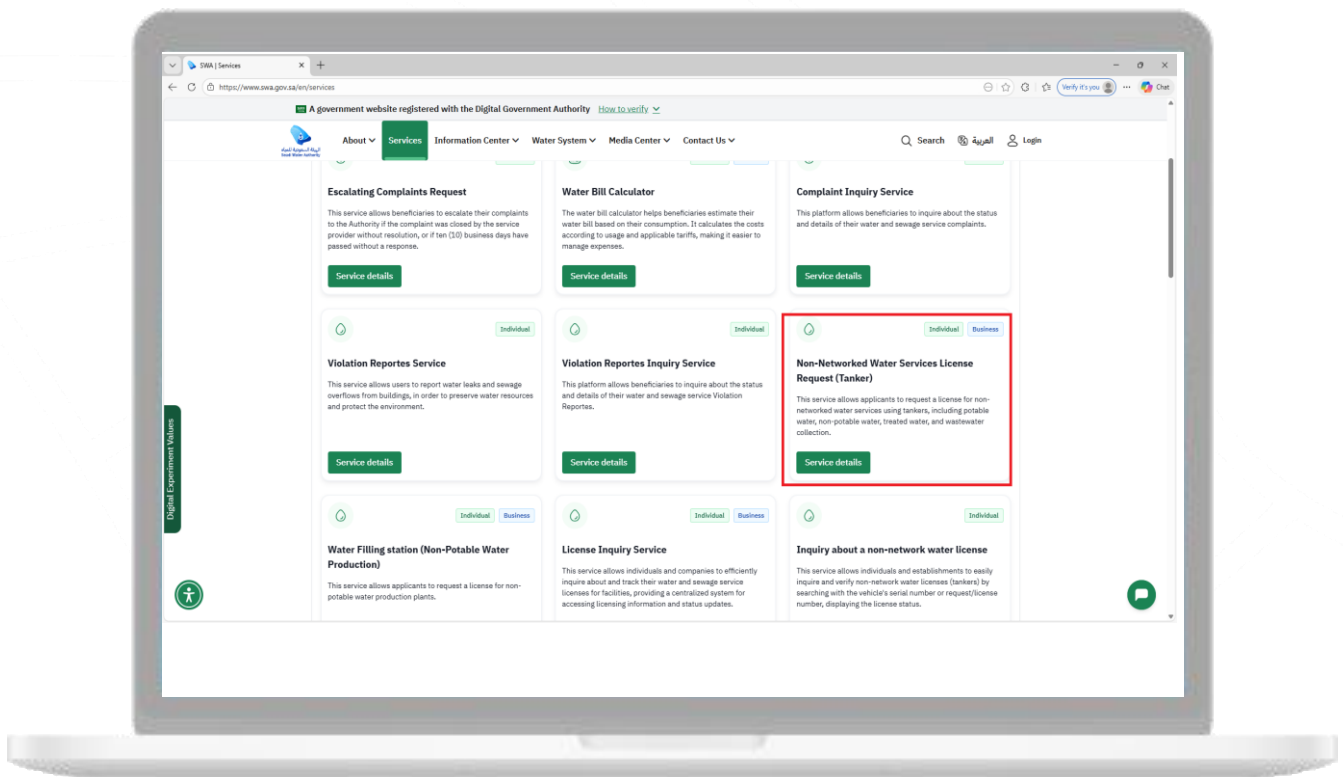
Public عام

دليل استخدام طلب ترخيص خدمات المياه اللاشبكة (صهرج)



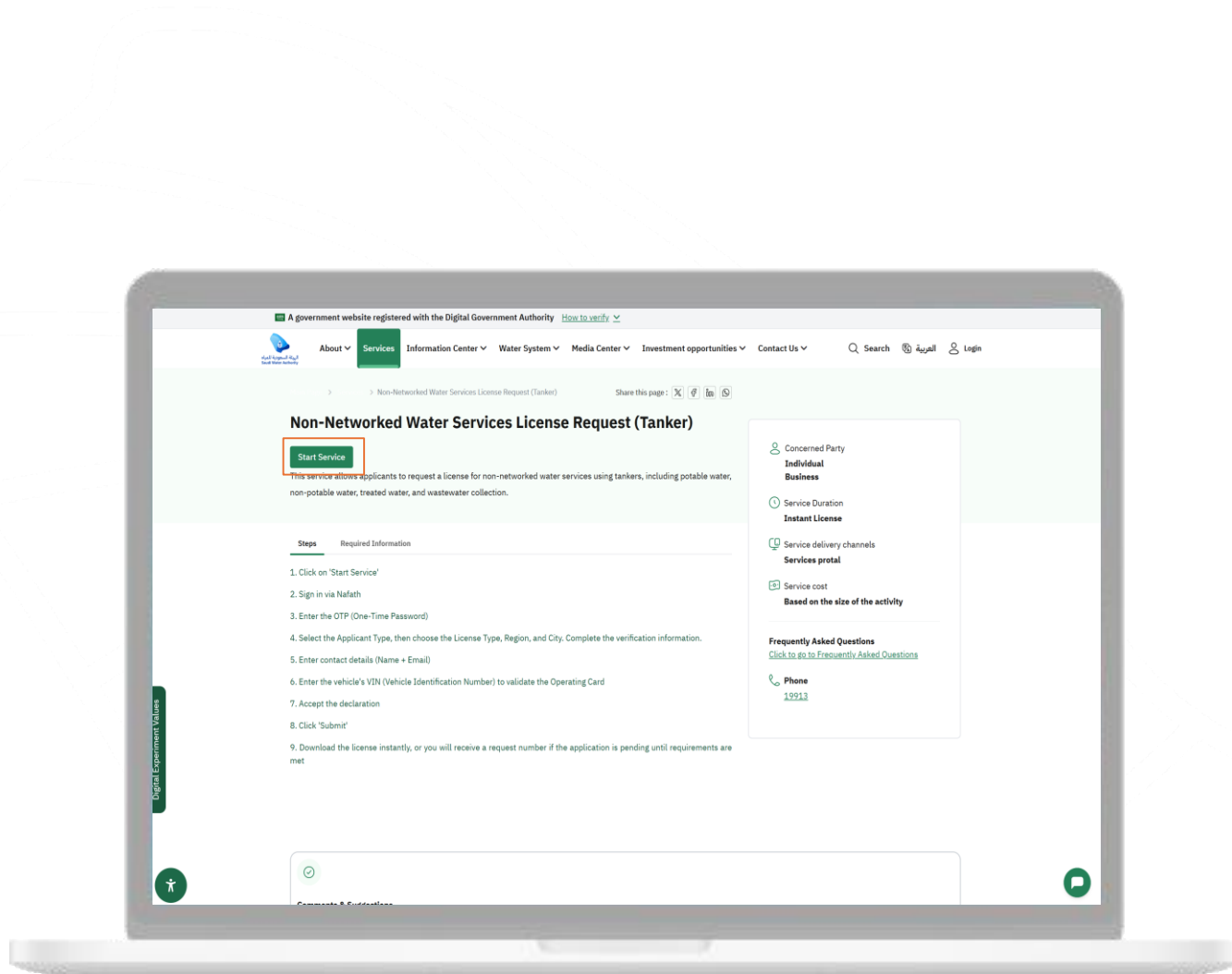
Third: Steps to Access the Service

3. Select the service: “Non-Networked Water Services License Request (Tanker)”.



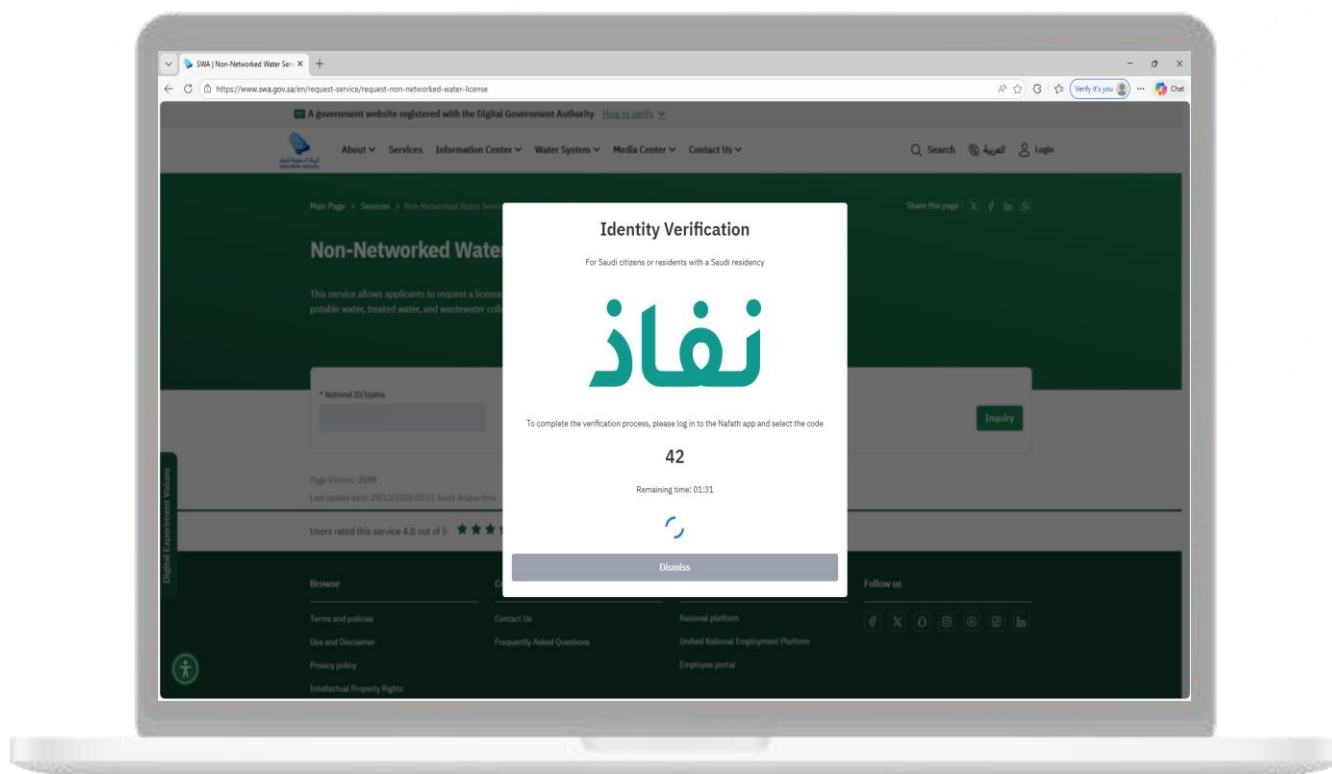
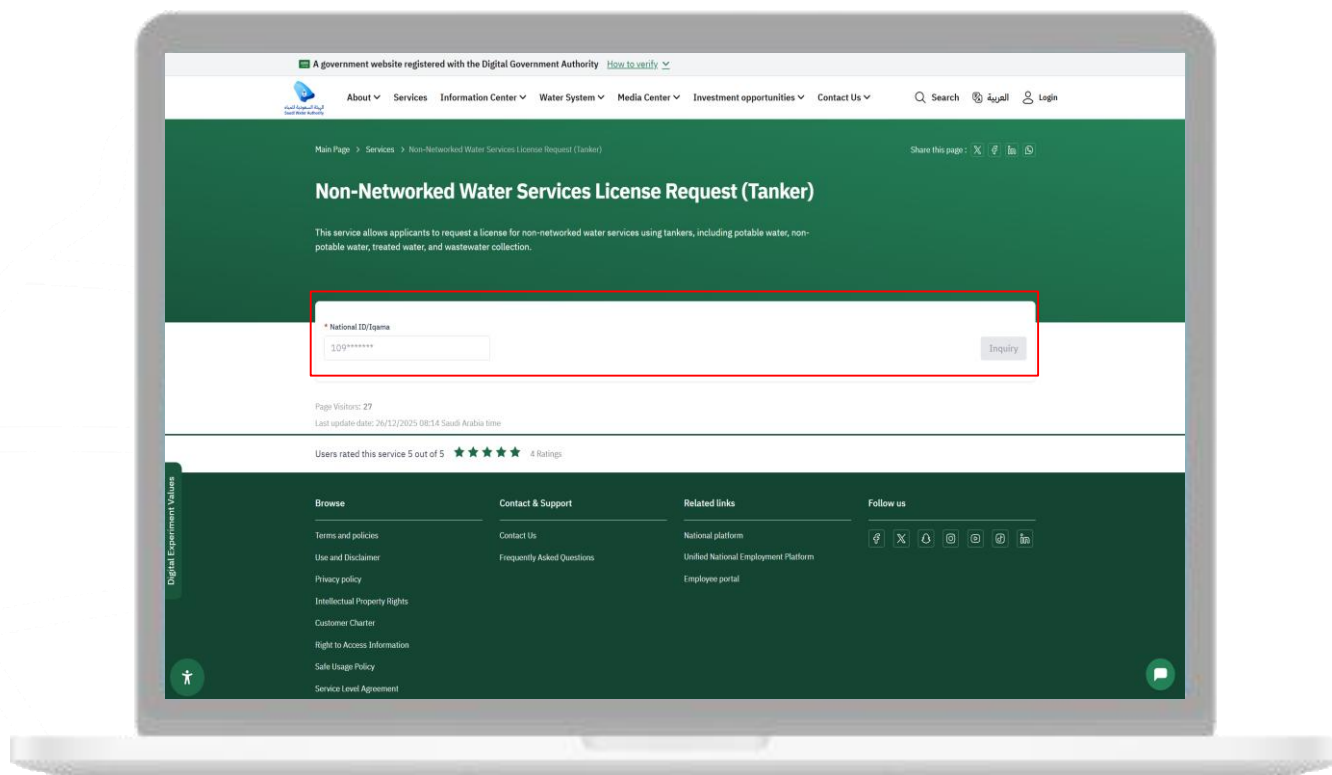
Third: Steps to Access the Service

4. Click on "Start Service."



Third: Steps to Access the Service

5. Log in to the Authority's electronic portal.



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Third: Steps to Access the Service

6. Fill in the applicant's information.

The screenshot shows a web browser displaying the 'Non-Networked Water Services License Request (Tanker)' page. The page title is 'Non-Networked Water Services License Request (Tanker)'. Below the title, there is a description: 'This service allows applicants to request a license for non-networked water services using tankers, including potable water, non-potable water, treated water, and wastewater collection.' A central form box is titled 'Enter Your Phone Number' and contains a text input field with the placeholder '05*****' and a 'Send' button. The page also displays 'Page Visitors: 27', 'Last update date: 24/12/2025 08:14 Saudi Arabia time', and 'Users rated this service 5 out of 5' with 4 ratings. The footer includes sections for 'Browse', 'Contact & Support', 'Related links', and 'Follow us'.

The screenshot shows the same web browser displaying the 'Non-Networked Water Services License Request (Tanker)' page. The page title is 'Non-Networked Water Services License Request (Tanker)'. Below the title, there is a description: 'This service allows applicants to request a license for non-networked water services using tankers, including potable water, non-potable water, treated water, and wastewater collection.' A central form box is titled 'Enter The OTP Number' and contains a text input field with the placeholder '* otp' and a 'Send' button. The page also displays 'Page Visitors: 27', 'Last update date: 26/12/2025 08:14 Saudi Arabia time', and 'Users rated this service 5 out of 5' with 4 ratings. The footer includes sections for 'Browse', 'Contact & Support', 'Related links', and 'Follow us'.

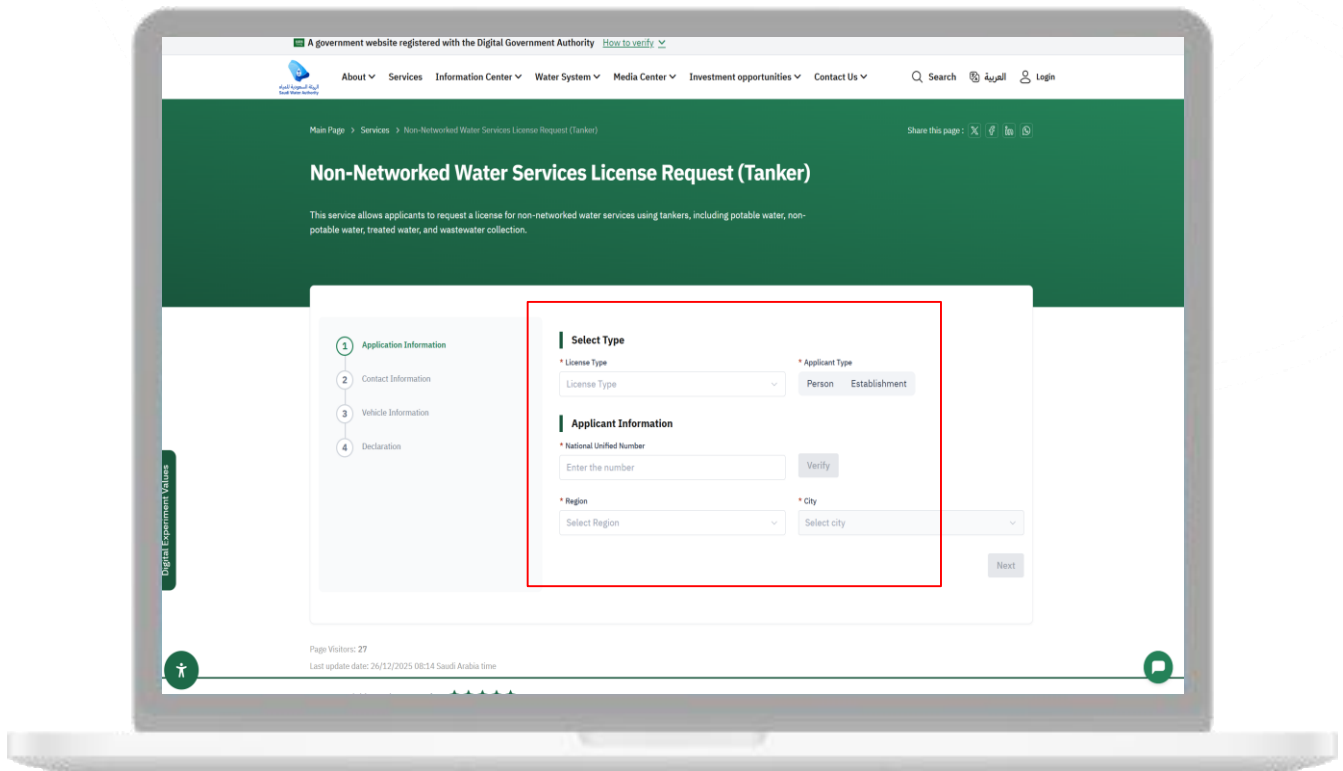
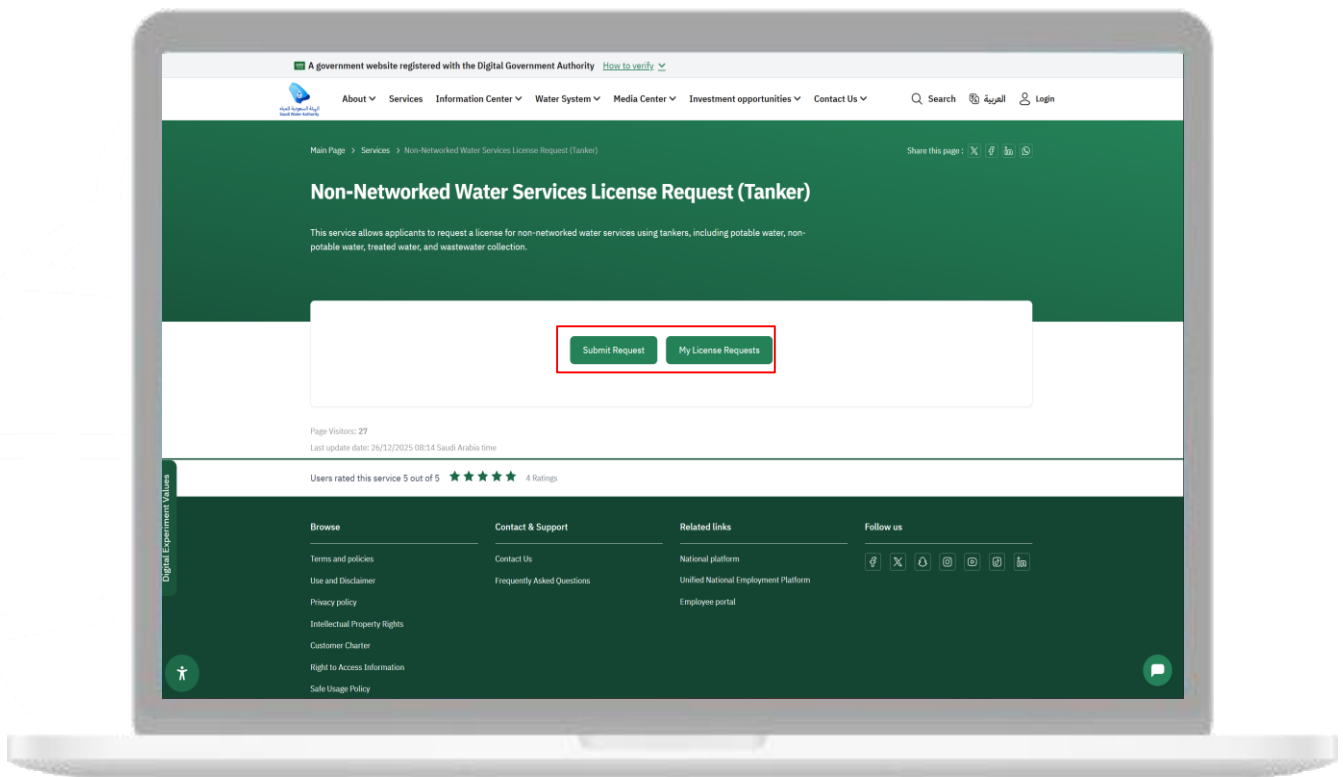
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Third: Steps to Access the Service

7. Enter vehicle details and specify the type of activity and use.



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Third: Steps to Access the Service

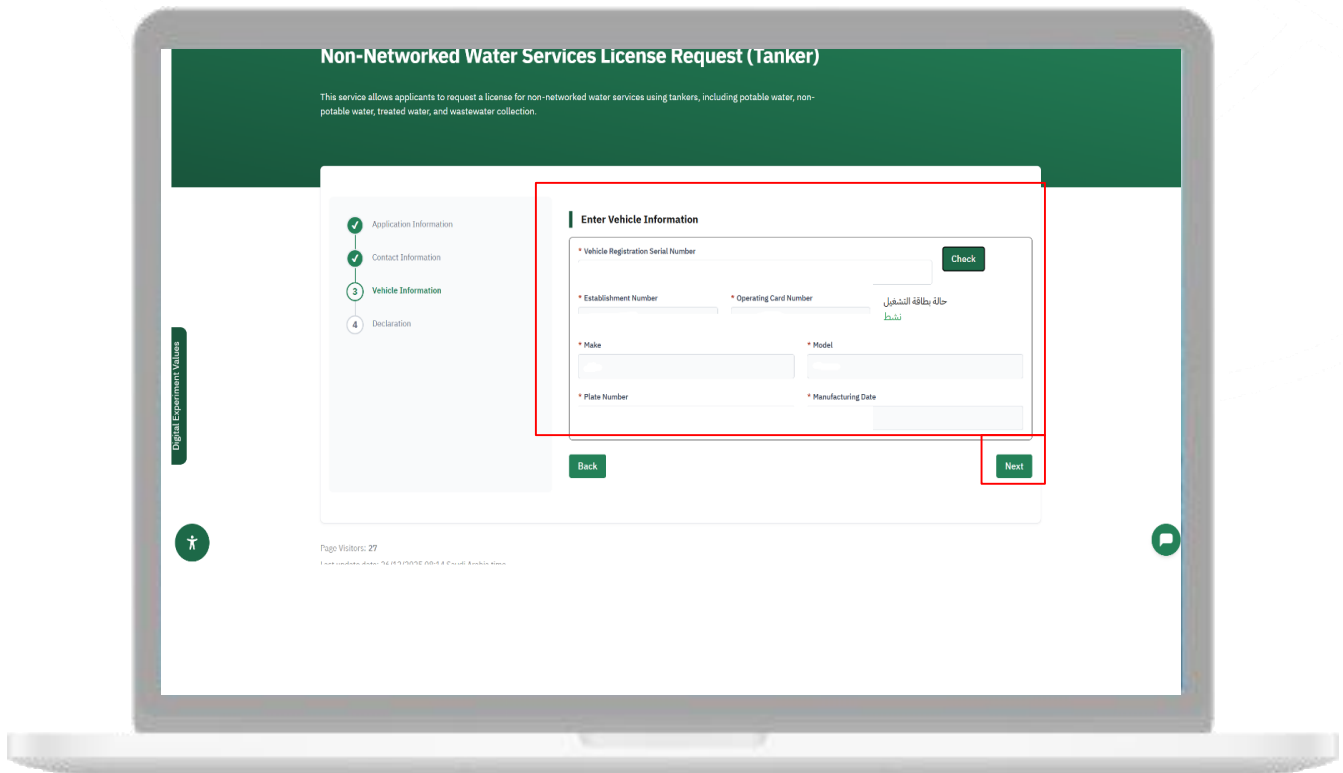
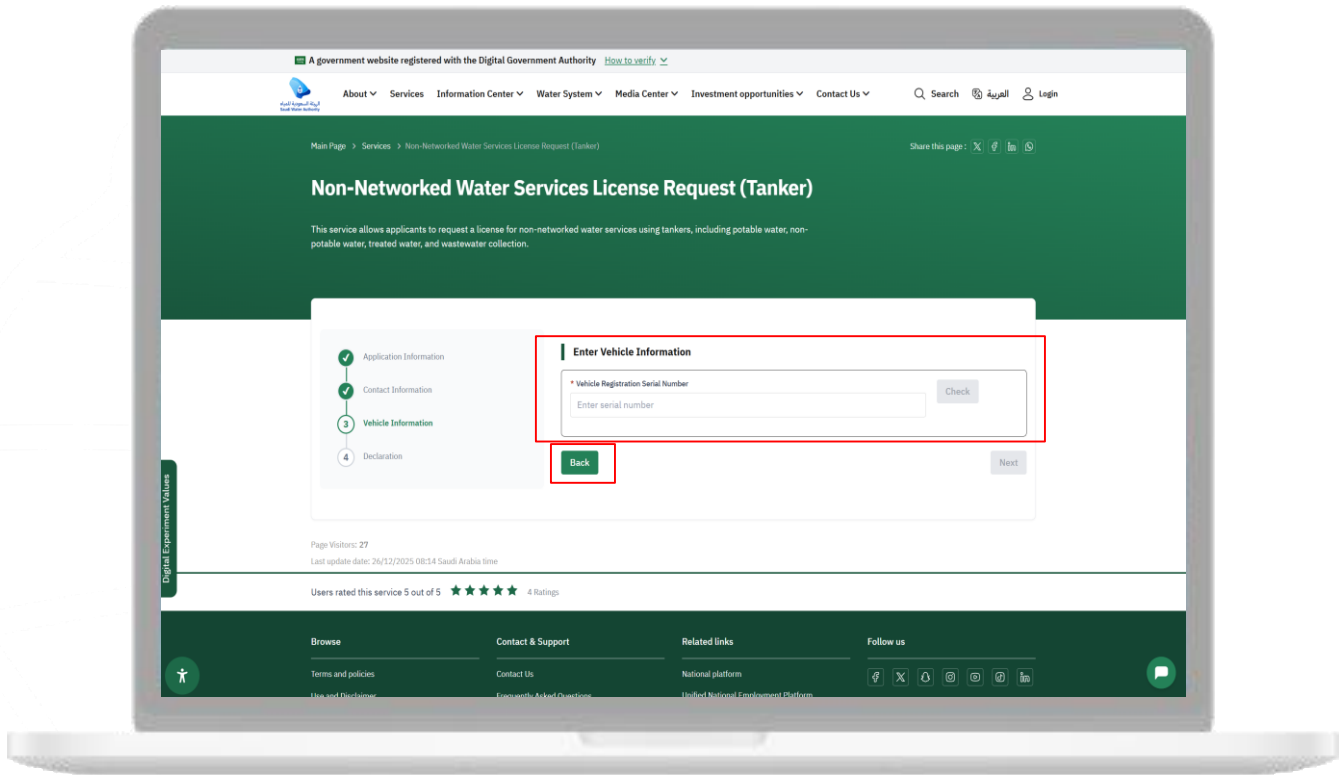
8. Enter contact information.

The screenshot displays a web form for requesting a license for non-networked water services using tankers. The form is titled "Non-Networked Water Services License Request (Tanker)" and includes a description: "This service allows applicants to request a license for non-networked water services using tankers, including potable water, non-potable water, treated water, and wastewater collection." The form is divided into four steps: 1. Application Information, 2. Contact Information, 3. Vehicle Information, and 4. Declaration. The "Contact Information" step is currently active and highlighted with a red box. It contains the following fields: National Id, Phone Number, Name, Status, and Email. A "Back" button is located below the "Email" field, and a "Next" button is located to the right of the "Status" field. The form also includes a "Digital Experience Values" sidebar on the left and a footer with page statistics and a rating system.



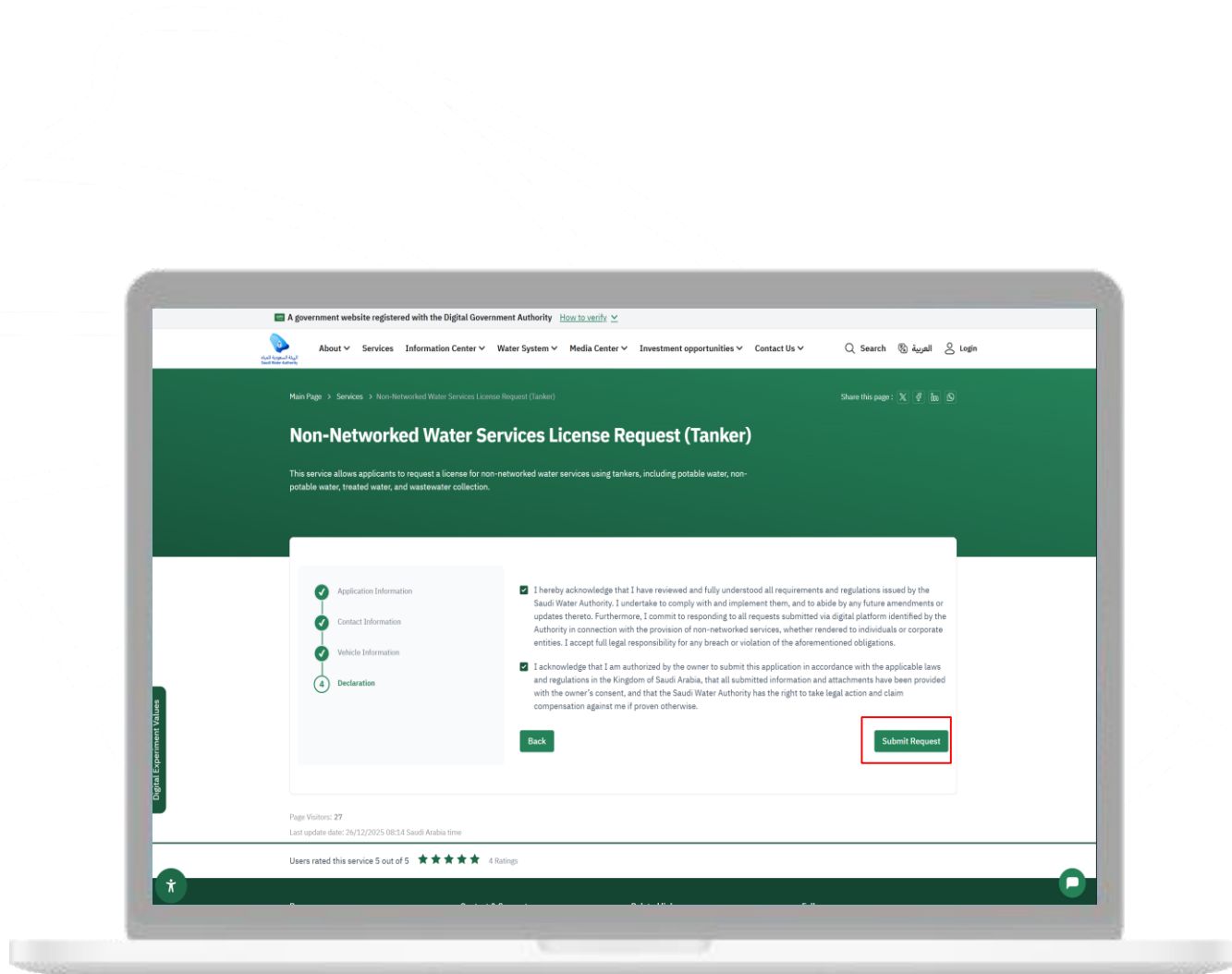
Third: Steps to Access the Service

9. Enter vehicle Information.



Third: Steps to Access the Service

10. Submit the request.





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